

# Welfare Rights



Am I entitled to any welfare benefits?

How do I make a claim?

Can you help with my benefit appeal?

Can I get Pension Credit?

I have a question about my benefit but don't know who to ask?

What is Universal Credit?

Welfare Rights can offer help, advice and information to Leeds residents about any questions you may have related to income or welfare benefits.



## Contact Welfare Rights

☎ Helpline 0113 376 0452

Monday to Thursday

9.00am – 4.30pm

Wednesday 10.15am – 4.30pm

Friday 9.00am – 4.00pm

A voicemail service is available outside office hours – if you leave your name and telephone number we will aim to get back to you the next working day.

✉ [welfare.rights@leeds.gov.uk](mailto:welfare.rights@leeds.gov.uk)

Please ensure you provide your Name, Address and a contact telephone number (if possible) in the email as we will be unable to assist without this information.

✉ **By post to Merrion House,  
1st Floor West, 110 Merrion  
Centre, LS2 8BB**

The Welfare Rights service is **free**, and all advice given is impartial and **confidential** – this means we will not share or pass anything on to anyone else without your consent.



### Welfare Rights can help:

- complete your benefit forms
- if you are having problems with a benefit office
- with challenging or appealing a benefit
- carry out a benefit check to see what you are entitled to
- answer your questions about benefits

If you are not sure if Welfare Rights can help, give us a ring and we will be happy to discuss your situation and let you know if we can assist.

